

Allied Health Services

Support Worker Policy Landscape

Annex



SWAP Annex

Allied Health Services Support Worker Policy Landscape funded by Health Education England North Central and East London.

This annex is comprised of information that supplements the main report and provides background evidence for some of the assertions made. The contents are numbered and included in the order that they are first referenced in the study report.

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A1 - HEENCEL AHP workforce

| Sum of Contracted WTE | | |
|------------------------------|------------|----------|
| Job Area | Band Group | Total |
| Art, Music, Drama Therapists | Band 5 - 9 | 46.39 |
| Dietetics | Band 2 - 4 | 37.78 |
| | Band 5 - 9 | 329.25 |
| Occupational Therapy | Band 2 - 4 | 179.84 |
| | Band 5 - 9 | 897.77 |
| Orthopists | Band 2 - 4 | 5.39 |
| | Band 5 - 9 | 48.22 |
| Physiotherapy | Band 2 - 4 | 200.60 |
| | Band 5 - 9 | 1,235.32 |
| Podiatry | Band 2 - 4 | 19.58 |
| | Band 5 - 9 | 116.64 |
| Radiography - Diagnostic | Band 2 - 4 | 18.80 |
| | Band 5 - 9 | 967.21 |
| Radiography - Therapeutic | Band 5 - 9 | 171.29 |
| Speech and Language Therapy | Band 2 - 4 | 49.73 |
| | Band 5 - 9 | 643.04 |
| Grand Total | | 4,966.85 |

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| Sum of Contracted WTE | |
|-----------------------|-----------------|
| Band Group | Total |
| Band 2 - 4 | 511.72 |
| Band 5 - 9 | 4,485.13 |
| Grand Total | 4,996.85 |

| LAS Pan-London | | |
|-----------------------|------------|------------------|
| Sum of Contracted WTE | | |
| Job Area | Band Group | Total |
| Paramedic | Band 5 - 9 | 1,916.37 |
| Technician | Band 2 - 4 | 924.97 |
| | Band 5 - 9 | 422.33 |
| Grand Total | | 3,263.667 |

A2 - SWAP briefing paper

Allied Health Enterprise
Development Centre



in partnership with



**Health Education
North Central and East London**

Allied Health Services Support Worker Policy Landscape

The SWAP project

Briefing Paper

Health Education England North Central and East London (HEENCEL) has funded the Allied Health Enterprise Development Centre (AHEDC) to undertake a 12-month project (May 2015-April 2016) to develop a greater understanding of the way in which allied health services, based in North Central and East London, currently employ and deploy support workers.

There are a number of features to this project:

- Raising the awareness of the local Allied Health Professionals (AHPs) with regards to current support worker policy landscape.
- Mapping of the current support worker roles in services delivered by AHPs
- Identification of potential new roles for support workers and apprenticeships in these services
- Collating information about the current education, training and development opportunities for this workforce.

This project will be carried out in three HEENCEL Community Education Provider Network (CEPN) locations: one in North Central London (Barnet); one in South Central London (Tower Hamlets) and the other in North East (Barking and Dagenham, Havering and Redbridge).

The approach to collecting this information may differ per site but will include the following:

- Face to face discussion with AHP Leads and Education Leads
- Survey/questionnaire
- Workshops with team leaders/senior AHPs
- Focus groups with representative sample of existing support workers.

The project steering group is chaired by Gary Dakin, AHP Lead HEENCEL.

The project is being undertaken by

Professor Mary Lovegrove OBE
marylovegrove@alliedhealthsolutions.co.uk
mob: 07715 620 020

June Davis
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mob 07719 302 382

SWAP Annex

A3 - SWAP proforma

Name of the Trust:

Person providing this information:

| Title e.g Rehabilitation Assistant or Imaging Support worker | Band the support workers are employed on | Number of WTE staff employed in this post | Line manager- name and profession | Site(s) the support workers work on |
|---|---|--|--|--|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

A4 - Department/ team the respondent works in by CEPN

| CEPN | Clinical Department | Number of respondents |
|---|-------------------------------|-----------------------|
| Barking and Dagenham, Havering and Redbridge (42) | Diagnostic Imaging | 9 |
| | Dietetics | 1 |
| | Integrated Care | 1 |
| | Occupational Therapy | 4 |
| | Radiotherapy | 1 |
| | Rehabilitation | 12 |
| | Speech and Language Therapy | 2 |
| | Stroke Rehabilitation | 1 |
| | Therapy | 11 |
| Barnet (40) | Accelerated discharge Team | 3 |
| | Diagnostic Imaging | 4 |
| | Community Rehabilitation | 4 |
| | Community Respiratory Service | 2 |
| | Occupational Therapy | 5 |
| | Physiotherapy | 4 |
| | Podiatry | 3 |
| | Speech and Language Therapy | 1 |
| | Support and activities team | 2 |
| | Therapy | 12 |
| Tower Hamlets (53) | Diagnostic Imaging | 13 |
| | Dietetics | 4 |
| | Occupational Therapy | 1 |
| | Physiotherapy | 2 |
| | Rehabilitation | 28 |
| | Therapy | 5 |
| NHS (8) | Diagnostic Imaging | 3 |
| | Radiotherapy | 1 |
| | Therapy | 4 |
| Total number of respondents | | 143 |

A5 - Focus Group briefing paper

The SWAP project

Support Worker Focus Groups Briefing and Questions

Health Education North Central East London (HENCEL) has funded the Allied Health Enterprise Development Centre (AHEDC) to undertake a 12-month project (May 2015-April 2016) to develop a greater understanding of the way in which allied health services, based in North Central and East London, currently employ and deploy support workers.

There are a number of activities within this project, one of which is the important opportunity to meet with the support workers and to collate information about the current education, training and development opportunities for this important workforce.

If acceptable to those attending a focus group, the conversation will be recorded however all quotes will remain anonymous in the transcripts developed from the focus groups.

Each focus group will be no more than 1.5 hours in length.

Focus group background questions

1. Please give your job title and agenda for change band.
2. How long have you been in this role and what hours do you work?
3. What are your routine roles and responsibilities?
4. Do you get asked to undertake additional duties? If so please explain
5. What, if any, formal and/or informal education, training and continuing personal and professional development have you undertaken in your current role?
6. What, if any, supervision and/or mentorship do you receive in your role? And who do you receive this from?
7. Describe the skills and knowledge you have developed in your role?
8. Have you identified any gaps in your skills and knowledge that would help you to undertake your role? If so, what areas would you like development in?
9. What career opportunities do you think you have in your current role?

How would you describe your role to a friend or a person from another profession?

A6 - SWAP Focus Groups- Allied Health Support Worker attendees by CEPN by role/job title

| CEPN | Main role/title | | Number |
|---|--|--------------------------------------|--------|
| Barking and Dagenham, Havering and Redbridge (27) | Dietetic Assistant | Community | 2 |
| | | Paediatric community | |
| | Foot Care Assistant | Community | 1 |
| | Generic Therapy Assistant | Rapid Response Team | 2 |
| | | Ward | |
| | Healthcare Assistant | Acute setting | 1 |
| | Occupational Therapy Assistant | Acute setting | 2 |
| | Occupational Therapy Support Worker | Community Child Development | 1 |
| | Occupational Therapy Technician | Elective Orthopaedics | 1 |
| | Physiotherapy Assistant | Stroke unit | 1 |
| | Podiatry Assistant | Community | 2 |
| | Rehabilitation Assistant | Acute setting (x2) | 7 |
| | | Community | |
| | | Medical ward | |
| | | Neurosciences | |
| | | Outpatient department | |
| | | Stroke ward | |
| | Speech and Language Therapy Assistant | Community | 1 |
| | Support Time Recovery Worker | Community Access and Assessment Team | 2 |
| | | Community | |
| | Support Worker | Community Recovery Team | 2 |
| | | Maternity and Gynae ultrasound | |
| | Trainee Assistant Practitioner in Radiotherapy | | 1 |
| | Ultrasound Helper | Acute setting | 1 |
| | | | |
| Barnet (43) | Assistant Practitioner | Diagnostic Imaging | 3 |
| | | Diagnostic Imaging | |
| | | Community Respiratory Team | |
| | Deputy Team Lead of the Accelerated Discharge Team | | 1 |
| | Dietetic Assistant and Speech and Language Therapy assistant | | 1 |
| | Generic Therapy Support Worker | Accelerated discharge | 2 |
| | | Acute setting | |

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| | | | |
|--|---|---|----|
| | Occupational Therapy Technical Instructor Level 2 | Acute setting | 1 |
| | Physiotherapy Assistant | Medical Team | 1 |
| | Radiography Assistant | | 1 |
| | Rehabilitation Assistant | Community Neuro | 2 |
| | | Elderly Care | |
| | Support and Activity Worker in Mental Health | | 1 |
| | Technical Instructor | Intermediate Care | 4 |
| | | Community Stroke Care | |
| | | Stroke Rehabilitation | |
| | | Physiotherapy Community | |
| | Therapy Assistant | Dietetics and Speech and Language Therapy | 12 |
| | | Fractured Neck of Femur | |
| | | Hand Therapy and Plastic Surgery | |
| | | Liver Transplant ward | |
| | | MSK Inpatients and Outpatients | |
| | | MSK Outpatients | |
| | | MSK Outpatients | |
| | | Oncology | |
| | | Physiotherapy and Dietetics | |
| | | Private Patients | |
| | | Private Patients | |
| | | Reablement | |
| | Therapy Support Worker | Accelerated Discharge Team | 14 |
| | | Community Core Rehabilitation | |
| | | Core rehabilitation | |
| | | Core Rehabilitation | |
| Core rehabilitation | | | |
| Orthopaedic ward | | | |
| Core rehabilitation | | | |
| Core rehabilitation | | | |
| Core rehabilitation | | | |
| Inpatient Mental Health | | | |
| Neuro Team and dietetic services on medical and surgical wards | | | |
| Neurotherapy | | | |
| Rapid response | | | |
| Surgical and Respiratory Team | | | |
| | | | |
| Tower Hamlets (29) | Advanced Rehab Support Worker | Acute settings | 2 |
| | | Orthopaedics | |
| | Assistant Practitioner in Imaging | | 1 |
| | Dietetic Support Worker | Community | 1 |

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| | | | |
|--|--|--|----|
| | Imaging Assistant | | 3 |
| | Occupational Therapy Assistant | Trauma and Orthopaedics | 1 |
| | Rehabilitation Support Worker | Acute setting | 13 |
| | | Cardiac wards | |
| | | Community stroke and early supported discharge | |
| | | Core services | |
| | | Older People's Services | |
| | | Older People's Services | |
| | | Older People's Services | |
| | | Older People's Services | |
| | | Oncology | |
| | | Orthopaedics | |
| | | Respiratory care | |
| | | Surgical wards | |
| | | Surgical wards | |
| | Renal Dietetic Technical Instructor | | 1 |
| | Support Worker in Occupational Therapy and Physiotherapy | Acute setting | 1 |
| | Therapy Assistant | Community | 1 |
| | Therapy Support Worker | Community | 4 |
| | | Core services | |
| | | Respiratory Physiotherapy | |
| | | Respiratory Physiotherapy | |
| | Ultrasound Imaging Assistant | | 1 |

A7- Workshop briefing paper

Workshops for Allied Health Professionals who work with support workers in allied health services

Briefing paper

Background

Health Education North Central and East London (HENCEL) has commissioned a project about Allied Health Support Workers. This project is being undertaken in three HENCEL CEPNs (Community Education Provider Networks): Barking and Dagenham, Havering and Redbridge; Barnet and Tower Hamlets.

The scope of this work is the support workers who are employed in services delivered by the 12 Allied Health Professionals (AHPs): Art Therapists, Drama Therapists, Dietitians, Music Therapists, Occupational Therapists, Orthoptists, Paramedics, Physiotherapists, Podiatrists, Prosthetists and Orthotists, Radiographers (Diagnostic and Therapeutic) and Speech and Language Therapists.

One aspect of this work is to raise the awareness and engagement of qualified staff working in Allied Health services with the new support worker policy landscape^{1,2}. The workshops will also enable attendees to:

- Identify service needs in terms of role boundaries, career opportunities, new roles and training with regards to support workers across Allied Health services.
- Influence recommendations for the project report to HENCEL in May 2016.

The workshops will be an opportunity to:

- Consider the implications and opportunities for Allied Health services with regards to support workers.
- Identify current support worker roles in services, education, training and continuing personal and professional development undertaken by support workers in Allied Health services and what the career opportunities are for support workers in Allied Health services.
- Identify the opportunities for new roles for support workers in Allied Health services.

The workshops will be delivered by Professor Mary Lovegrove OBE, Director Allied Health Solutions.

¹https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/236212/Cavendish_Review.pdf

² <http://www.nhsemployers.org/your-workforce/plan/education-and-training/care-certificate>

A8 - AHP Workshop presentation



Health Education
North Central and East London

SWAP

Support Workers Allied Health Project

Professor Mary Lovegrove OBE

Allied Health Enterprise
Development Centre



Background

Project aim:

To develop a greater understanding of the way in which allied health services, based in North Central and East London, currently employ and deploy support workers.

Project activities:

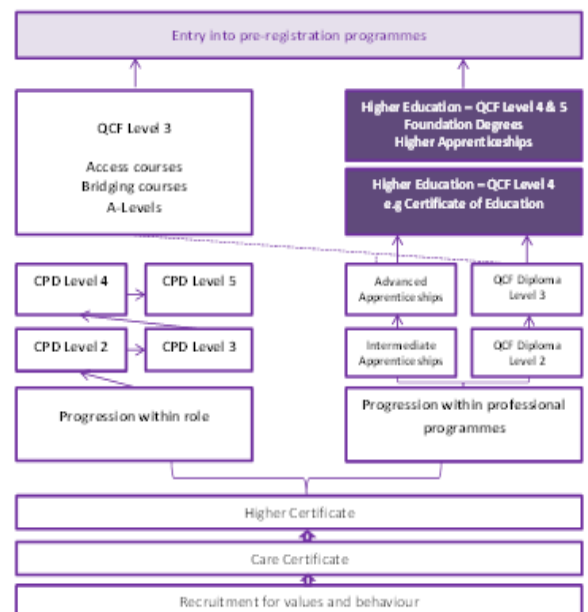
1. Raising the awareness of the local AHPs with regards to current support worker policy landscape (workshops).
2. Mapping of the current support worker roles in services delivered by AHPs (discussion with managers, workshops and survey).
3. Identification of potential new roles for support workers and apprenticeships in these services (discussion with managers, workshops).
4. Collating information about the current education, training and development for this workforce (discussion with managers, workshops, survey).



Location

3 HENCEL CEPNs:

1. Barnet
2. Tower Hamlets
3. Barking and Dagenham, Havering and Redbridge



Care Certificate Standards

1. Understanding your role
2. Your Personal Development
3. Duty of Care
4. Equality and Diversity
5. Work in a Person Centred Way
6. Communication
7. Privacy and Dignity
8. Fluids and Nutrition
9. Awareness of mental health, dementia and learning disabilities
10. Safeguarding Adults
11. Safeguarding Children
12. Basic Life Support
13. Health and Safety
14. Handling Information
15. Infection Prevention and Control



A9 – Professional profile of those who attended the workshops

| CEPN | Main role/title | Number |
|---|-------------------------------|---------------|
| Barking and Dagenham, Havering and Redbridge | Dietitian | 1 |
| | Occupational Therapist | 9 |
| | Physiotherapist | 4 |
| | Podiatrist | 1 |
| | Radiographer | 4 |
| | Speech and Language Therapy | 1 |
| | | |
| Barnet | Generic Therapist | 2 |
| | Occupational Therapist | 6 |
| | Physiotherapist | 10 |
| | Radiographer | 2 |
| | Rehabilitation Lead | 2 |
| | Speech and Language Therapist | 1 |
| | | |
| Tower Hamlets | Dietitian | 3 |
| | Generic Therapist | 1 |
| | Occupational Therapist | 4 |
| | Physiotherapist | 7 |
| | Radiographer | 8 |

A10 - Project findings workshop

SAVE THE
DATE

NHS
Health Education England

Allied Health Services Support Worker Policy Landscape Project (SWAP)

Project findings workshop

Monday 16 May 13:30 - 16:00
Chancellors Hall, Senate House
Malet Street London WC1E 7HU
Lunch will be provided at 12.30pm

Background to the workshop

Health Education England commissioned Allied Health Solutions to undertake a Community Education Provider Network (CEPN) project across Barnet, Tower Hamlets and Barking, Havering and Redbridge. The project's aim was to develop a greater understanding of the way in which allied health services employ and deploy support workers, capturing the education and training they receive. This workshop will enable AHPs from these CEPNs and other key stakeholders to discuss the findings to inform the final report.

Attendance at this workshop is by invitation only.

Please confirm your attendance by 29 April 2016 to
noshin.khaja@ncel.hee.nhs.uk

Developing people for health and healthcare
www.hee.nhs.uk

Workshop outcomes:

- A further understanding of the contribution that Allied Health Support Workers (AHSWs) make to patient care.
- The education and training needs of this workforce
- Identification of potential new roles for this workforce



A11 - Project findings workshop agenda

**Allied Health Services Support Worker Policy Landscape Project
(SWAP) – Findings Event**

Monday 16th May 2016 12:30 – 16:00

Senate House – Chancellors Hall

Lunch will be provided at 12:30

| No. | Agenda | Time | Speaker |
|----------------------------|--|--------------|---|
| 1. | Welcome and introduction from HEE NCEL | 13:30 | Sanjiv Ahluwalia Post Graduate Dean HEE NCEL |
| 2. | HEE Professional Lead View | 13:35 | Gary Dakin |
| 3. | Project Approach and Findings | 13:45 | Mary Lovegrove |
| Coffee break 15mins | | | |
| 4 | Group session-Shift and Share: Table discussion based on SWAP findings to inform the final report | 14:25 | All |
| 5 | Feedback from tables | 15:20 | Table leads |
| 6 | Networking | 15:30 | |

A12 - Departments survey respondents work in

| Department | | Number of respondents |
|--|--|-----------------------|
| Therapy department (OT and PT) cluster | Therapies | 30 |
| | Integrated Therapies | 14 |
| | Therapies Older Peoples services | 3 |
| | Occupational Therapy | 6 |
| | Physiotherapy | 7 |
| | Physiotherapy and Occupational Therapy | 4 |
| | Speech and Language Therapy | 3 |
| | Oncology Therapy | 2 |
| | Cardiothoracic Therapy | 1 |
| | Respiratory Therapy | 6 |
| | Rehabilitation | 13 |
| | Sub-Total | 89 |
| Diagnostic Imaging cluster | Ultrasound | 10 |
| | Imaging | 12 |
| | Mammography | 3 |
| | CT | 2 |
| | MRI | 1 |
| | Nuclear Medicine | 1 |
| | Sub-Total | 29 |
| Dietetics | | 5 |
| Podiatry | | 3 |
| Orthopaedics | | 2 |
| Radiotherapy | | 2 |
| Clinical Support Services | | 4 |
| Other departments | District Nursing | 1 |
| | Neurosurgery and Neurology | 1 |
| | Vascular | 1 |
| | AAU/HCOE | 1 |
| | Health care of the elderly and AAU | 1 |
| | torvat | 1 |
| | Falls Clinic | 1 |
| | Parkinson Unit | 1 |
| | Crisis and Emergency | 1 |
| Total | | 143 |

A13 - Tasks undertaken by AHSWs

| Task theme | Number of times theme referenced | Examples |
|-------------------------------------|----------------------------------|---|
| Clinical Assessment | 34 | Initial assessment |
| | | Functional assessment |
| | | Assisting with OT assessments e.g ADL/cognition |
| | | Stair assessment |
| Administration | 34 | Administrative duties |
| Ordering equipment | 28 | Equipment stock for the department |
| | | Equipment for the patient to use at home |
| | | Ordering and fitting of equipment |
| Other equipment related tasks | 24 | Auditing equipment |
| | | Assembling equipment |
| | | Prescribing equipment |
| | | Demonstrating equipment |
| Patient rehabilitation | 22 | Stroke rehabilitation |
| | | Elective rehabilitation |
| | | Group rehabilitation |
| | | Home rehabilitation |
| Assisting patient to be independent | 19 | Home visits |
| | | Home self-management programmes |
| | | Home enteral feeding |
| Stock management | 18 | Stock taking |
| | | Stock replenishment |
| Patient exercises | 17 | Patient exercise programmes |
| | | Bed and chair exercises |
| | | Exercises in patients home |
| | | Balance exercises |
| Booking appointments | 10 | |
| Reception duties | 9 | Booking patients in for an appointment |
| | | Telephone calls receiving/making |
| Discharge planning | 8 | |
| Record keeping | 8 | Electronic records |
| | | Department statistics |
| Initial patient interviews | 6 | |
| Write up patient notes | 5 | |
| Chaperone | 5 | |
| Patient preparation | 2 | |
| Patient treatment plans | 2 | Carry out plans |
| | | Complete plans |

A14 - Examples of clinical activities undertaken by therapy support workers

| Service | Clinical activities |
|---|---|
| Assertive Outreach Team | Day to day activities: Taking people shopping, helping with housework |
| | Help with accessing clubs, gyms |
| | Run exercise classes |
| | Support leisure activities such as cinema and bowling. |
| Community Mental Health and Support Time Recovery | Exposure health (encouraging people to get out and about) |
| | Run groups- bi-polar groups/ psychosocial groups |
| Community therapy | Assist with assessments |
| | Exercise programmes |
| Dietetics | Weight management adult sessions |
| Inpatient therapy-elderly care | Exercise programmes |
| Physiotherapy cardiac rehabilitation | Assist with stair assessment |
| Physiotherapy neuro | Interventions as prescribed by therapist |
| | Balance assessments as prescribed by therapist |
| | Kitchen assessment as prescribed by therapist |
| | Joint assessments with therapist |
| Physiotherapy orthopaedic | Undertake and sign off stair assessments |
| Podiatry | Annual assessments |
| | Assist with nail surgery |
| Rehabilitation inpatient | Home assessments |
| Rapid response | Initial assessment |
| | Functional assessment with a qualified therapist |
| | Wash and dress assessments |
| | Kitchen assessments |
| | Hand therapy |

A15 - Support Worker titles

| Title | Number of respondents |
|---|------------------------------|
| Rehabilitation Support Worker | 26 |
| Rehabilitation Assistant | 17 |
| Imaging Assistant | 11 |
| Therapy Support Worker | 10 |
| Generic Therapy Assistant | 8 |
| Technical Instructor | 7 |
| Support Worker | 5 |
| Therapy assistant | 5 |
| Advanced Rehabilitation Support Worker | 4 |
| Physiotherapy Assistant | 3 |
| Podiatry Assistant | 3 |
| Assistant practitioner | 3 |
| Dietetic Support Worker | 3 |
| ultrasound helper | 2 |
| Occupational Therapy Assistant | 2 |
| Occupational technical Instructor level 2 | 2 |
| Respiratory Assistant Practitioner | 2 |
| Technical therapy instructor | 1 |
| Specialist Physiotherapy Assistant | 1 |
| Physio Technician | 2 |
| Dietetic Technical Instructor | 1 |
| Sonographers Assistant | 1 |
| ultrasound support worker | 1 |
| Occupational Therapy Technician | 1 |
| Clinical Support Worker | 1 |
| Radiology Assistant | 1 |
| Radiography Assistant | 1 |
| Radiology Support worker | 1 |
| Radiographic Departmental Assistant/clerical | 1 |
| Stroke rehabilitation assistant | 1 |
| Speech & Language Therapy Assistant | 3 |
| Team Lead, Accelerated Discharge Team | 1 |
| Deputy Team Lead - Accelerated Discharge Team | 1 |
| Support Worker Accelerated Discharge Team | 1 |
| Integrated Care Assistant | 1 |
| Assessment & Enablement Officer | 1 |
| Community Support Worker (Occupational Therapist) | 1 |
| AMHW | 1 |
| Support and Activity Worker | 1 |
| Trainee Assistant Practitioner | 2 |
| Aortic Aneurysm Screening Technician | 1 |
| Activities co-ordinator | 1 |
| Dietetic Assistant | 1 |

A16 – Range of job titles used by AHSWs

| Main role/title as stated by focus group attendee | Number |
|--|-----------|
| Advanced Rehab Support Worker | 2 |
| Assistant Practitioner | 4 |
| Deputy Team Lead of the Accelerated Discharge Team | 1 |
| Dietetic Assistant/Dietetic Support Worker | 3 |
| Dietetic Assistant and Speech and Language Therapy assistant | 1 |
| Foot Care Assistant | 1 |
| Healthcare Assistant | 1 |
| Imaging Assistant | 3 |
| Occupational Therapy Assistant/Support Worker | 4 |
| Occupational Therapy Technician/Technical Instructor | 2 |
| Physiotherapy Assistant | 2 |
| Podiatry Assistant | 2 |
| Radiography Assistant | 1 |
| Rehabilitation Assistant | 8 |
| Rehabilitation Support Worker | 14 |
| Renal Dietetic Technical Instructor | 1 |
| Speech and Language Therapy Assistant | 1 |
| Support and Activity Worker in Mental Health | 1 |
| Support Time Recovery Worker | 2 |
| Support Worker | 3 |
| Technical Instructor | 4 |
| Trainee Assistant Practitioner in Radiotherapy | 1 |
| Therapy Assistant | 15 |
| Therapy Support Worker | 20 |
| Ultrasound Assistant/Helper | 2 |
| Total | 99 |

A17 - Examples of degrees held by support workers

| Title of award | Number of respondents |
|--|------------------------------|
| BSc(Hons) Psychology | 6 |
| BSc (Hons) Sport and Exercise Rehabilitation | 5 |
| BSc Sports Therapy | 1 |
| BSc in Physical Therapy | 1 |
| BSc (Hons) Occupational therapy | 1 |
| BSc (Hons)Diagnostic Radiography | 1 |
| BA(Hons) in Performing Arts (Dance) | 2 |
| BSc(Hons) Human Nutrition | 2 |
| BSc Clinical sciences | 1 |
| BSc(Hons) Biological sciences | 1 |
| BA Social Sciences | 1 |
| BSc (Hons) Health Promotion | 1 |
| BA(Hons) Psychosocial studies | 1 |
| BA Sports Management | 1 |
| BA (hons) English Literature and Media Studies | 1 |
| BSc(Hons) Computer Games | 1 |
| BA Languages | 2 |
| Master in Public Administration Poland | 1 |
| Ba Hons Social and welfare studies | 1 |
| BA ED | 1 |
| FdSc Rehabilitation therapies | 1 |
| Currently studying for a BSc in Physiotherapy | 1 |

A18 - Examples of courses attended support workers

| Course | | Number of respondents |
|---|----------------------|-----------------------|
| Trusted Assessor (2 day) | | 5 |
| Dementia Training | | 4 |
| Dysphagia | | 1 |
| Bobath for Healthcare Assistants | | 2 |
| Smoking Cessation | | 2 |
| Training stopped | | 1 |
| Hydrotherapy | | 1 |
| Clinical Audit | | 1 |
| In service training for qualified staff | | 17 |
| exercise in practice course university of Hertfordshire | | 1 |
| Leadership and management in health and social care. | | |
| Walking aids | | 2 |
| falls and balance (gait analysis) | | 2 |
| Stroke course | | 6 |
| Communication and cognition | | 4 |
| Food safety | | 2 |
| Medical Terminology | | 2 |
| Counselling | | 3 |
| Prevention and Management of violence | | 2 |
| Care - | NVQ | 3 |
| | Fundamentals of care | 2 |
| | Care Certificate | 2 |
| | Foot care | 1 |
| | Breast care | 1 |
| Record keeping/business and admin | | 2 |
| Disability Hate Crime | | 1 |
| Anatomy and Pathology | | 3 |
| Fitness instructor | | 1 |
| Participation in Rehab | | 3 |
| Diploma/foundation degree | | 3 |
| Cannulation and catheterisation | | 2 |

A19 - Examples of education and training that would help the support workers

| Education and Training that will help with job | | Number of respondents |
|--|---|-----------------------|
| None | | 6 |
| Not sure | | 3 |
| Degree | Complete Honours | 1 |
| | Foundation Degree (one in employment law) | 3 |
| | BSc Radiography | 3 |
| | Physiotherapy | 6 |
| | Occupational Therapy | 2 |
| | Management of diabetes | 1 |
| | Nursing | 2 |
| | Professional training | 2 |
| | Social Work | 1 |
| Courses | Occupational Therapy | 4 |
| | Sonography | 1 |
| | Scanning, interpreting images | 1 |
| | Physiotherapy | 3 |
| | Nursing | 4 |
| | Upper Limb | 1 |
| | Anatomy/pathology | 4 |
| | Writing in patients notes | 1 |
| | Imaging | 2 |
| | Dementia | 3 |
| | Therapy Assistants specific course | 5 |
| | Cognitive Impairment | 2 |
| | Rehab techniques | 2 |
| | Orthopaedic | 2 |
| | Cannulate | 1 |
| | End of Life | 1 |
| | Exercise programs/ mobilising patients | 3 |
| | Care of the elderly | 1 |
| | Psychological support | 1 |
| More Mandatory Training | | 2 |
| Something to progress my role | | 2 |
| Medical Terminology course | | 2 |
| NVQ /Diplomas for therapy assistants | | 4 |
| More opportunity to discuss with senior AHPs | | 3 |
| Any training would be good | | 3 |
| Satisfied with the level of training | | 3 |

Contact Us

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